

SRS Acquiom's Business Continuity Planning

SRS Acquiom has developed a Business Continuity Plan on how we will respond to events that significantly disrupt our business. Since the timing and impact of disasters and disruptions is unpredictable, we will have to be flexible in responding to actual events as they occur. With that in mind, we are providing you with this information on our business continuity plan.

Contacting Us – If after a significant business disruption, you cannot contact us as you usually do at (415) 367-9400, (303) 222-2080, or support@srsacquiom.com, you should call our alternative number (303) 648-4085 or go to our website at www.srsacquiom.com.

Our Business Continuity Plan – We plan to quickly recover and resume business operations after a significant business disruption and respond by safeguarding our employees and property, making a financial and operational assessment, protecting the company's books and records, and allowing our customers to transact business. In short, our business continuity plan is designed to permit our company to resume operations as quickly as possible, given the scope and severity of the significant business disruption.

Our business continuity plan addresses: data backup and recovery; all mission critical systems; financial and operational assessments; alternative communications with customers, employees, and regulators; alternate physical location of employees; critical supplier, contractor, bank and counterparty impact; and regulatory reporting.

Varying Disruptions – Significant business disruptions can vary in their scope, such as only our company, a single building housing our company, the business district where our company is located, the city where we are located, or the whole region. Within each of these areas, the severity of the disruption can also vary from minimal to severe. In a disruption to only our company or a building

housing our company, we will transfer our operations to a local site when needed and expect to recover and resume business as soon as practicable. In a disruption affecting our business district, city, or region, we will transfer our operations to a site outside of the affected area and recover and resume business as soon as practicable. In either situation, we plan to continue business and notify you through our website www.srsacquiom.com or our customer emergency number, (720) 966-1718. If the significant business disruption is so severe that it prevents us from remaining in business, we will assist our customers in obtaining prompt access to their funds.

For more information – If you have questions about our business continuity planning, you can contact us at (303) 222-2080 or support@srsacquiom.com.